

WSH - WELL SPRING HEALTH

Client Code: WSH

Specialty – Nursing Home:

A nursing home is a facility for the residential care of elderly or disabled people. Nursing homes may also be referred to as skilled nursing facility, long-term care facilities, old people's homes, care homes, rest homes, convalescent homes or convalescent care.

CHARGE ENTRY PROCEDURE

1. **DEMOGRAPHICS**
2. **PROVIDER CODE**
3. **LOCATION CODE UPDATE**
4. **CPT UPDATE**

DEMOGRAPHICS:

- Please use Auto Assign (N) to create the new demo accounts in Healthpac.

PATIENT ADDRESS:

If patient demographics sheet does not have patient address, shall we use Facility Address (Weatherly Inn - 2180 POPLAR DR, MEDFORD, OR, 97504) and avoid query. (Example accounts: WSH.1004 & WSH1005)

PROVIDER CODE:

- SLH - HANLEY, SHIRLEY L (NPI#1730604166)

LOCATION CODE UPDATE:

Please use location code based on the Super bill.

2- Location*		
<input checked="" type="checkbox"/>		Weatherly Inn
<input type="checkbox"/>		

LOCATION NAMES WITH CODES / POS:

S.No	Location Names	Location Codes	POS
1	APPLEGATE VALLEY FAMILY	APPFRM	11 (Office)
2	AVAMERE ROUGE VALLEY	AVR	31 (SNF) [Effective from 04-02-2021]
3	ASANTE HOSPICE 2960 DOCTORS	ASANTE	34 (Hospice)

4	CELIAS HOUSE IN HOLMES	CELIA	31 (SNF)
5	FAIR VIEW TRANSITIONAL HEALTH	FAIR	31 (SNF)
6	FARMINGTON SQUARE	FARM	33 (Custodial Care)
7	FERN GARDENS	FERN	33 (Custodial Care)
8	HEARTHSTONE	HRTH	31 (SNF)
10	HIGHLAND HOUSE	HIGH	31 (SNF)
11	LAUREL HILL NURSING & REHAB	LAUREL	31 (SNF)
12	LINDA VISTA CARE	LIND	31 (SNF)
13	MEDFORD REHABILITATION & HEALTHCARE	OFF	31 (SNF)
14	PATIENT'S HOME	HOME	12 (HOME)
15	PROVIDENCE HOSPITAL	PROI	21 (INPATIENT)
16	REGENCY CARE OF ROGUE VALLEY	REGENCY	31 (SNF)
17	RIVERSIDE HOME HEALTH	RIVER	31 (SNF)
18	ROYAL GARDENS	RG	32 (NURSING FACILITY)
19	SIGNATURE HOME HEALTH AND HOME CARE MEDF	SIG	31 (SNF)
20	SKYLARK ASSISTED LIVING	SKY	33 (CUSTODIAL CARE)
21	TELEHEALTH	TELE	31 (SNF)
22	THE BRIDGE RETIREMENT AND ASSISTED LIVIN	BRIDGE	13 (ASSISTED LIVING)
23	THREE FOUNTAINS NURSING CENTER	3FTN	31 (SKILLED NURSING)
24	THREE RIVERS HOME CARE	3RIVER	31 (SKILLED NURSING)
25	WEATHERLY INN	WI	33 (CUSTODIAL CARE)
26	WEATHERLY COURT	WC	13 (ASSISTED LIVING)

Thank you for clarifying - there are 2 different locations that are very close to each other.

- Weatherly Inn - is Custodial Care and no medical staff and is location WI in Healthpac.
- Weatherly Court is Assisted Living and is now setup as it's own location "WC" in Healthpac.

TELE VISIT UPDATE:

If Tele visit modifier -95 given on the superbill, Please, use actual place of service given in superbill and CPT with 95 modifier.

CPT UPDATES: Common Procedure codes in WSH dataset

- Please enter the charges as per Super bill.

Common Procedure Codes	
Nursing Facility	
99304-99305	Initial Nursing Facility Care
99307-99310	Subsequent Nursing Facility Care
99315-99316	Nursing Facility Discharge
99318	Nursing Facility Assessment
Rest Home	
99324-99328	Rest Home Visit New
99334-99337	Rest Home Visit - Established

New CPT codes in WSH

The CPT codes (99379, 99374, 99421, 99091, 93792, 99377) for WSH have been added with the exception of COVID testing. 87426 and G2023 for COVID specimen collection. Please bill all of the others services and add the COVID CPTs to a query. I am clarifying with the provider to see if the COVID testing is billable which I doubt.

The provider clarified related to the COVID Testing. Ends up it was provided to the patient but she didn't perform anything that is actually billable related to the specimen collection or the testing. She says to disregard the COVID testing. Please mark those queries as completed or disregard the COVID testing or specimen collection for WSH. If it comes through in the future please query it though so we can remind her about it.

DX UPDATE:

DX -R62.51 (failure to thrive child) is ok to change to R62.7 (failure to thrive adult) per Shirley

DX AND MODIFIER LINKING FOR 96127 CPT CODE:

99309-25 (dx codes M62.272, I73.9, R53.1)
96127 (dx code Z13.98)

SAMPLE SUPER BILL FORMAT:

1-Provider*		
<input checked="" type="checkbox"/>	SLH	Shirley L. Hanley NP

2- Location*		
<input checked="" type="checkbox"/>		Weatherly Inn

Common Procedure Codes	
Nursing Facility	
99304-99305	Initial Nursing Facility Care
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Rest Home	
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3- Services (*Indicates required field)								
DOS*	Patient Name*	D.O.B.*	Procedure(s)*	MOD	DX1*	DX2	DX3	DX4
10/22/2020			99326		F03.90	I50.30	S72.8X1D	R53.1
11/12/2020			99335	95	N39.0	R30.0	R35.0	R41.82
10/23/2020			99326		S12.200D	M54.2	E08.21	R53.1
11/24/2020			99326	95	E78.5	F03.90	F33.2	G89.4
11/24/2020			99325	95	R41.0	F03.9	R53.1	R26.2

Long Term care client Update

Just a reminder that for any long term care clients (BAS, ADM, KTK, ELY and WSH), when we do not get insurance information with demographics. Please post the charge and suppress claim. Send query to biller so they can contact the facility for clarification. Long term care patients are rarely self pay.

This instruction has been added to all the long term care clients' instruction:

Self Pay: It is very rare for a Long Term Care patient to be Self Pay. If you get a Self Pay at registration - Question it. Check MMIS for any Medicaid coverage. If none, query biller so they can contact the patient. Okay to post the charge and suppress. Do not bill the patient until query is responded to.

Covid test billing (U0001)

CPT U0001 — we have been instructed by the provider to **ignore this CPT**. Okay to post all other CPT's.

CPT 87426 Update

Per provider (Shirley Hanley), we are to not post the code 87426. Please post all other codes

If CPT 99442 (Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion) given in superbill, **please use 99422** (Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes).

New format Superbill

Client WSH is now using an EHR system called GEHRIMED to capture charges. For now they will come to us and we will upload them to eBridge for Processing.

- There is now an Encounter ID which will need to be entered as the Ticket Number.
- Also if it is a new patient please use the GEHRIMED patient account ID if a patient needs to be registered.

WSH - WELLSPRING HEALTH
GEHRIMED ENCOUNTERS AS OF 04/29/2022 - 04/15 - 04/29

Encounter ID	Provider Name	Patient Name	Patient DOB	Patient Gender	Facility Name	POS Code	Date of Service	CPT	ICD-10	Gehrmed Patient ID	Is ACO
403407231	Hanley, Shirley	BARNES, DAVID W	10/27/1946	MALE	REGENCY CARE OF ROGUE VALLEY	32	04/15/2022	99309	K21.9, Z86.73, E11.9, F03.90	48047601	No
403427181	Hanley, Shirley	BEHM, NORMAN D	09/24/1934	MALE	REGENCY CARE OF ROGUE VALLEY	32	04/15/2022	93793, 90750	Z23, I50.22, I48.91, R53.1, N32.81, N40.0	48047611	No
403443621	Hanley, Shirley	CAMPBELL, DEBRA S	02/16/1954	FEMALE	REGENCY CARE OF ROGUE VALLEY	32	04/15/2022	99309 30 mins 1 unit	I50.43, E07.9, M62.81, R52, E11.9, I48.91,	48047641	No

GEHRIMED

We have some updates for WSH. They are now using an EHR called GEHRIMED. The practice is capturing charges and also they are loading demographics and saving a PDF of the patients demographics into the system. For this client registration will need to be found in this new software system to cross register into Healthpac and we will need to begin using the GEHRIMed Account Numbers and also using the GEHRIMED Encounter Number as the Ticket. I am working with the vendor for an interface but it will be a while before this is able to go live.

Here are the updated instructions for WSH which are also in OnlyOffice.

GEHRIMED

Effective 04/01/2022 client started using GEHRIMED EHR

You Must Download the client Installer: <https://download.gehrimed.com/>

Then login and a text message will be sent to confirm access. This is set to go to 541.665.4420 and can be retrieved via Zulu.

Once Installed you will need to login and receive a text message. You can then access Demographics from GEHRIMED to cross register.

You can find patients in GEHRIMED and access an image of their face sheet which has been uploaded by the client.

Please use the GEHRIMED Account number for the patient and also use the Encounter Number as the Ticket Number

Also for coding items -

DX -R62.51 (failure to thrive child) is ok to change to R62.7 (failure to thrive adult) per Shirley.

For Smoking Counseling 99406 it is OK to add the DX code as Z87891

Please download and install the GEHRIMED client program and then use the following login to access demographics:

GEHRIMED

Username: cwoody

Password: Woody2022!

Also please work the Charge Queries that are in need of demographics to take the next steps to register patients and post charges for prior items in need of demographics. I also uploaded a large batch of charges – you will need access to GEHRIMED to access demographics before you can post the charges. Please let me know if you have any trouble accessing demographics in this new system.

GEHRIMED CLARIFICATIONS W/ RESPONSES

a) Is there any restriction time or cut-off time that we do not access this GEHRIMED system?

I am not aware of a time restriction. Can you please test again and see if you have the same results?

b) We are able to find the patient demographics from GEHRIMED system from the new format WSH Superbills using Encounter ID. However, using DOB/name search for previous WSH format super bills (Pending queries) does not find patient's face sheet in GEHRIMED system. Please advise, shall we search new format superbill pending queries only and wait for MMSS response for old format WSH pending queries [**Patient not found in Hpac**]?

Yes - it would be the new format charges only that have demographics in GEHRIMED. This practice does see patients multiple times though so it is possible that a patient previously in need of denis would now have it in GEHRIMED if they gave a new encounter.

c) Do we need to use **GEHRIMED Patient ID** for all WSH patients effective from now on (or) Only for new patients? Since we are not yet moved to GEHRIMED Interface process.

Let's just do new patients for now with GEEHRIMED ids. If the patient is already registered it is fine to use their prior account.
